HearSource.com
1-800-416-2434

Hearing Aid Repair Request

Name:_____

Address:_____

City:_____ State:____ Zip:_____

Daytime Phone:_____

e-Mail Address:_____

Other Ship to Address:

Address:_____

City:_____ State:____ Zip:_____

Or Special instructions:

Hearing Aid Information (Please fill out as much information that you can regarding your hearing aids)

Left Brand:_____

Serial # (if known)_____

Have we repaired this hearing aid before? Yes No
If yes, date?_____

Reason for Repair:

(Check all that Apply)	Other:
☐ Dead (no sound output)	_____
☐ Weak	_____
☐ Intermittent on / off	_____
☐ Feedback/Whistles	_____
☐ Static Noise	_____
☐ Distorted	_____
☐ Broken Battery Door	_____
☐ Excessive Battery Drain	_____
☐ Broken Hinge Pin	

Right Brand:_____

Serial # (if known)_____

Have we repaired this hearing aid before? Yes No
If yes, date?_____

Reason for Repair:

(Check all that Apply)	Other:
☐ Dead (no sound output)	_____
☐ Weak	_____
☐ Intermittent on / off	_____
☐ Feedback/Whistles	_____
☐ Static Noise	_____
☐ Distorted	_____
☐ Broken Battery Door	_____
☐ Excessive Battery Drain	_____
☐ Broken Hinge Pin	

Select Repair **Please check all that apply**

Standard Repair - $ 99 per aid ☐ X 1 or 2 = $_____
or
Premium Repair - $129 per aid ☐ X 1 or 2 = $_____

(if) Add Rush $ 39 per aid ☐ X 1 or 2 = $_____

(if) Add Faceplate $ 49 per aid ☐ X 1 or 2 = $_____

Total Repair Selections / Options = **$** _____

Select Shipping

FedEx Express Saver $ 14.50 ☐ $_____
or
FedEx Second Day $ 19.50 ☐ $_____
or
FedEx Overnight $ 44.50 ☐ $_____

Total Repair & Shipping **$**_____

Make check payable to HearSource. If you prefer to pay by charge card, we will call you when repairs are completed for payment. Visa / MasterCard / Discover Only.

Shipping Instructions:

When shipping your hearing aids to HearSource, please put them in a crush proof container (an old plastic pill or vitamin bottle will do). Then put the crush proof container in a regular shipping box or envelope for shipping. **Include this repair order.**

We also recommend that you insure and/or require us to sign that we have received the package. We are not responsible for lost or damaged packages being shipped to us.

Please include the appropriate check amount for the repair service desired and send your payment with your hearing aid.

You may figure your repair costs using the form to your left.

Credit & Debit card payments. If you prefer to pay by credit or debit card, we will call you for payment over the phone prior to returning your hearing aid back to you, please include your return shipping address and a daytime phone number with your order.

Please send all shipments to:

HearSource Hearing Aid Repair Service
102 Northfield Drive East
Bainbridge, IN 46105